



LE BOUTILLIER GROUP
SECURITY & INVESTIGATIONS

Crisis Management

Crisis Management Experts for Thailand

Your opportunity... to allow LBG to review your current crisis management manual and allow us to integrate this into scenario based training for your crisis management team.

Your greatest risk... is to leave this to chance.

LBG Crisis Management Experience

LBG works with organizations within the region to implement best practice crisis and issues management.

LBG is able to assemble, assist and train your crisis management team. With our extensive experience and with our senior consultant having managed some of the UK's largest crises, we have the knowledge to prepare your team for any worst case scenario.

What LBG can do for you

LBG's crisis management plans help to protect market value, reputation and ensure the safety of all types of assets. We provide an over-arching strategic management framework across all fields of threat exposure.

LBG delivers

- Crisis Alerts on any country you need via BB, I-phone app and interactive website.
- Rapid response plans for major identified threats.
- Business Continuity consultancy.
- 'User friendly' crisis manuals with action checklists, worked examples and practical tools.
- Robust stakeholder management plans with due emphasis on assisting with employee and next-of-kin issues and media relations.
- Common protocols across the whole organisation.
- Enhanced confidence and ability for management teams to gain conspicuous control during a crisis.
- The skills to grasp the role of 'preferred source of news' during a crisis.
- Strategies for efficient and effective recovery and brand protection.
- Realistic scenario based table top crisis management exercises.
- Fun and interactive workshops.



LBG has prepared for and/or responded to a wide range of crises including:

- Serious plant incidents
- Civil unrest
- Environmental issues
- Work place accidents
- Sabotage
- Natural environments
- Political instability



What you get

We work with you to develop robust crisis management systems to optimise your crisis response.

Your crisis team will have the skills, knowledge and understanding to rapidly respond to serious incidents and issues and contain crisis escalation.

Your team will also be able to simultaneously implement appropriate recovery strategies.

LE BOUTILLIER GROUP SERVICES

- Senior management/board briefings
- Threat identification, analysis and threat response planning
- Develop, conduct and evaluate crisis exercises
- Strategic advice in a crisis
- Crisis preparedness audits
- Crisis communications training
- Crisis management plan development and implementation
- Training for crisis teams
- Development of 'user-friendly' crisis manuals and protocols
- Crisis management train the trainer programs
- Principal spokesperson training
- Crisis recovery planning
- Conference presentations



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BANGKOK OFFICE

LBG Le Boutillier Group Co., Ltd.
Suite 4/5, 10th Floor
RSU Tower | 571 Sukhumvit Road
Bangkok 10110

Tel: +66(0)2662 3415 / +66(0)2258 4389
Fax: +66(0)2662 3416
Mobile: +66 (0)878842122

SINGAPORE OFFICE

LBG Le Boutillier Group Pte., Ltd.
151 Chin Swee Road
#07-12 Manhattan House
Singapore 169876

Fax: +65 67339096
Mobile: +65 97964900

Aaron Le Boutillier, Managing Director
aaron@leboutilliergroup.com

facebook.com/Le-Boutillier-Group
twitter.com/securitybangkok

www.leboutilliergroup.com

